Allworx® Verge™ IP Phones
A New Class of Mobile-First Business Phones

With a Verge IP phone on your desk and the Allworx Reach™ app on your favorite mobile devices, you can talk in the office or on the go. Without missing a beat.

Mobility Integration Highlights

✓ Real-time sharing of contacts across mobile devices (via Reach), Outlook (via Interact Professional), and Verge IP phone.[1,2]

✓ Instant handoff of active calls to and from your mobile device and Verge IP phone (via Reach).[2]

✓ Remote control of Verge IP phone using your mobile device (via Reach).[2]

✓ Bluetooth® hands-free for receiving and placing cellular calls on your Verge IP phone (available on the Verge 9312 model only).[2]

Other Highlights

✓ Self-labeling programmable function buttons.

✓ Contextual soft keys.

✓ Color display.

✓ Full duplex speakerphone.

✓ HD audio.

✓ Built-in four-way conferencing.

✓ Visual ring indicator.

✓ Gigabit Ethernet.

✓ Integrated network switch with port mirroring.

✓ Power over Ethernet (PoE).

1. Real-time sharing of mobile and Outlook contacts across Allworx devices and applications is supported on Connect servers only.
2. Limited Mobility Integration Features supported on the Verge 9304.
3. Combination of physical and virtual buttons.

Verge 9304

Perfect for cost-conscious users still looking for the great features of an Allworx phone system.

• 4 self-labeling program-mable function buttons.
• 3.5" color display.

Verge 9308

• 8 self-labeling programmable function buttons.
• 3.5" color display.

Verge 9312

• 60 self-labeling program-mable function buttons.[3]
• 4.3" color display.
• Bluetooth support.

Verge 9318Ex Expander

• 18 self-labeling programmable function buttons.
• 4.3" color display.

Real-Time Contact Sharing **Instant Call Handoff** **Remote Control** **Bluetooth® Hands-Free**

Allworx® Verge™ IP Phone Specifications

	Verge 9312	Verge 9308	Verge 9304
VERGE IP PHONE FEATURES			
Self-Labeling Programmable Buttons	60[1]	8	4
Display	Color 4.3"	Color 3.5"	Color 3.5"
Visual Ring Indicator	•	•	•
Adjustable Stand	•	•	•
Wall Mountable[2]	•	•	•
Gigabit Ethernet	•	•	•
Integrated Network Switch	•	•	•
Full Duplex Speaker Phone	•	•	•
Audio Codecs Supported (G.711, G.729, G.722)	•	•	•
Power Over Ethernet (PoE)	•	•	•
Bluetooth® Headset Support	•		
Headset Jack (RJ-11)	•	•	•
EHS Wireless Headset Support	•	•	•
Built-In Four-Way Conferencing	•	•	•[3]
9318Ex Expander Support	•		
MOBILITY INTEGRATION FEATURES			
Real-Time Sharing of Mobile Contacts via Allworx Reach[4]	•	•	
Real-Time Sharing of Outlook Contacts via Allworx Interact™ Professional[4]	•	•	
Adding and Sharing of Allworx Personal Contacts[4]	•	•	
Instant Call Handoff Feature via Reach Mobile App	•	•	
Remote Control Feature via Reach Mobile App	•	•	
Bluetooth Hands-Free for Receiving and Placing Cellular Calls	•		
BUILT-IN FUNCTION BUTTONS			
Mute	•	•	•
Headset Audio	•	•	•
Speaker Function	•	•	•
Presence Setting	•	•	•
Voicemail	•	•	•
Intercom	•	•	•
Transfer	•	•	•
Hold	•	•	•
Contacts	•	•	•
Four-Way Scroll and Select Button	•	•	•

	Verge 9312	Verge 9308	Verge 9304
CONTEXTUAL SOFT KEYS[5]	3	3	3
USER-CONTROLLED PROGRAMMABLE FUNCTION BUTTONS[6]			
Contact — for Personal or Allworx User Contacts	•	•	•
Park	•	•	•
Redial	•	•	•
Release	•	•	•
Hot Desking	•	•	•
Flash	•	•	•
Bluetooth Hands-Free	•		
OTHER PROGRAMMABLE FUNCTION BUTTONS			
Park to Extension	•	•	•
Call Appearance	•	•	•
Line Appearance for Specific Outside Line(s)	•	•	•
Shared Call Appearance	•	•	•
Busy Lamp Field (BLF)	•	•	•
Emergency Alert for Monitoring Emergency Calls	•	•	•
Message Monitoring for Specified Voicemail Box	•	•	•
Park Monitor	•	•	•
Network Profile	•	•	•
Schedule Change for Day/Night Mode for the Allworx System	•	•	•
Push-To-Talk for Enabling One-Way Communications	•	•	•
Headset On/Off	•	•	•
ACD Appearance for Agent Log In/Out of the Queues[7]	•	•	•
Queue Alarm for Monitoring Activity Levels[7]	•	•	•
Call Supervision for Agent Monitoring	•	•	•
Queue Appearance for Shared Call Queuing[8]	•	•	•
Ring Group	•	•	•

1. Combination of physical and virtual buttons; expandable up to 66 by adding up to three Verge 9318Ex Expanders.
2. Requires a separate wall mount kit.
3. To enable four-way conferencing, Allworx administrator must add a third Call Appearance button to the users' Verge 9304 phones.
4. Real-time sharing of personal contacts across Allworx devices and applications is supported on Connect servers only.
5. Soft key options dynamically change based on the current user action.
6. To enable user-controlled programmable function buttons, Allworx administrator must provide permission for specific buttons on the users' Verge IP phones.
7. Requires an Allworx Automatic Call Distribution software license key.
8. Requires an Allworx Call Queuing software license key.